

## 114673 – SHIP FROM STORE – MULTIPLE DESPATCH WAREHOUSES

### 1 INTRODUCTION

Apparel21 Ship from Store module has been updated to allow multiple wholesale or retail warehouses to be used for order fulfilment. This is useful for businesses that have multiple despatch warehouses and/or hold retail and wholesale stock in separate warehouses.

Furthermore, a 'warehouse ranking' capability has been added to allow businesses nominate in what warehouse / store sequence stock should be allocated to orders.

### 2 BENEFITS

- ✓ Maximise warehouse stock to fulfil Online or Floor to Door orders
- ✓ Businesses can control order fulfilment process at the warehouse / store level

### 3 RELATED DEVELOPMENTS

The Apparel21 *Retail API* has been updated so that it is possible to expose more stock information for wholesale warehouses. The *Retail API > Free Stock* endpoint has been updated to have the option to also return warehouses that are NOT marked as a retail store. See job 1146565 for more information.

### 4 SETUP

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#### 4.1 SHIP FROM STORE / SPLIT SETTING – INCLUDE WAREHOUSES

'Include Warehouses' tick box has been added to Ship from Store settings to include warehouses other than the despatch warehouse of the web store. This is unticked by default.

**Ship From Store Split Setting**

Web Store:   Enabled

Mail Order Warehouse:   **Include Warehouses**

Store Stock Formula:  Mail Order Stock Formula:

When fail to fulfill the order, set mail order status:

Store Filters:  Product Filter:

**Tick 'Include Warehouses' if want to include warehouses other than the web store despatch warehouse**

**Warehouse / Store Sorting Criteria - Initial Store Filter**

Name	User Method	Sequence

**Country Settings**

Country	Max Splits	Min Order Value
Local	3	100
Other	1	10

**Warehouse / Store Sorting Criteria - Stock**

Name	User Method	Sequence
Fully fulfil outstanding ite...		1
Fulfil quantity		2
Store Ranking		3
Total outstanding web orde...		4

**Store Rankings**

Store	Ranking(1 highest)
AUSTRALIA	1
RETAILPLANWHSE	2
<Others>	3
NZ	4

Save Close

Wholesale or retail mail order warehouses can be added to the Store Filters SQL or to the GIT that contains the list of stores. Can add wholesale or retail warehouses that belongs to a different company of the webstore.

**Generic Interface Translation (BASS@int\DOC) Licensed to Bass Internal Customer**

File Edit View Help

40 of 72 Fast Find

Listing Details

Name:  Auto Generate

Table:

+ Add - Delete Utilities

From	Enabled	To	Sequence
Store			
CHADSTONE	Yes		1
CHATS	Yes		5
MELB	Yes		2
North	Yes		3
SG	Yes		4
RETAILPLANWHSE	Yes		6
NZ	Yes		7

**Add wholesale or retail warehouses to the GIT**

## 4.2 SHIP FROM STORE / SPLIT SETTING – STORE RANKING

If want to specify a warehouse rank for order fulfilment,

- Add Store Ranking rule to the 'Warehouse / store sorting criteria – stock'
- Add list of warehouses or stores to 'Store Rankings' section and specify a rank (1 is the highest).

The value <Others> refers to stores that are included in the Store Filter but NOT in the Store Rankings list.

Ship From Store Split Setting

Web Store: WEB [Enabled] Store Stock Formula: sfs store free Mail Order Stock Formula: sfs mail oder free

Mail Order Warehouse: AUSTRALIA [Include Warehouses] When fail to fulfill the order, set mail order status: DelSusp

Store Filters: R.RCIDX IN (SELECT WIDX FROM GIT\_DESP\_FR\_STORE\_P150721\_3) Product Filter:

Warehouse / Store Sorting Criteria - Initial Store Filter

Name	User Method	Sequence
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Country Settings

Country	Max Splits	Min Order Value
Local	3	100
Other	1	10

Warehouse / Store Sorting Criteria - Stock

Name	User Method	Sequence
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Store Rankings

Store	Ranking(1 highest)
AUSTRALIA	1
RETAILPLANWHSE	2
<Others>	3
NZ	4

Save Close

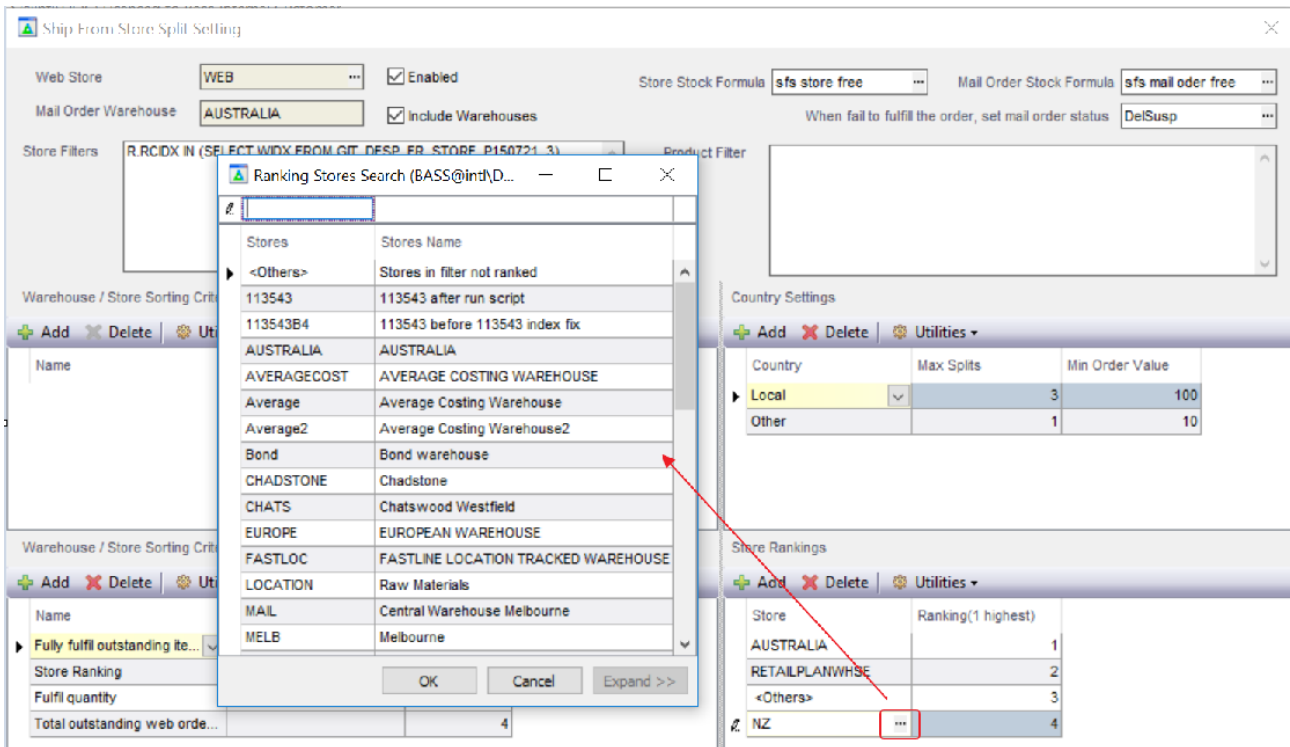
## 5 DESCRIPTION / USAGE

The Ship from Store 'warehouse stock pool' has been extended to include additional wholesale or retail mail order warehouse stock.

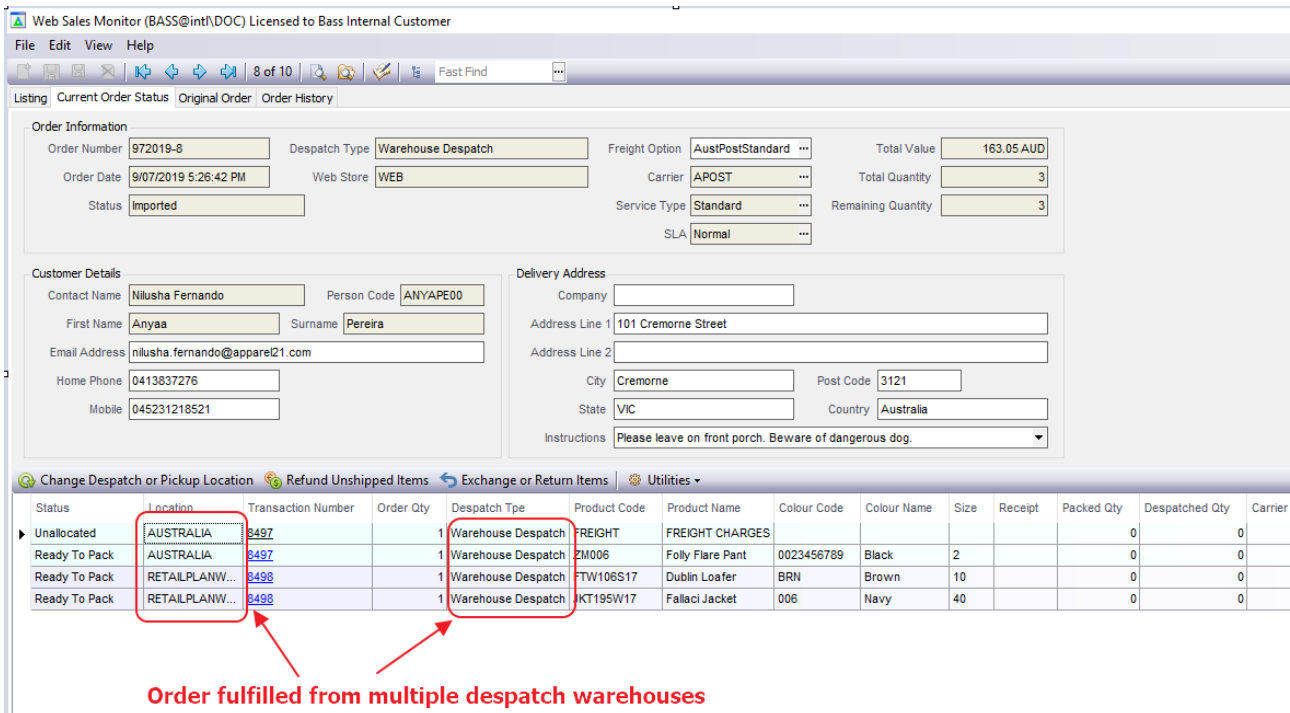
The Ship from Store Split Setting screen has been updated to include extra validations on 'Save'.

The Store search in 'Store Rankings' shows:

- All Retail warehouses with the mail order flag
- All standard warehouse
- Retail stores (with 'using POS' flag) in same company as the webstore.



Orders fulfilled from other despatch warehouses create Mail Orders with an order type of 'Warehouse Despatch'.



The fulfilment decision reasons are logged against *Web Sales Monitor / Order History* despatch location selection log.